**Commerce Bank Project Tracker Usability Test**

**Demographics and Background Information**

Participant ID:

Average number of times per week filling out online forms:

Education:

Some HS | HS Degree | Some College | College Degree | Post College

Are you an employee of Commerce Bank?

Are you aware that Commerce Bank works with schools to develop some internal products?

How familiar are you with the company and their products and services?

Little/no knowledge | Some knowledge | Fairly knowledgeable | A lot of knowledge

**Contributor Test**

**Task 1:** Log in as a Contributor. To login, use this information:

Username: Contributor  
Password: pass

**Task 2:** Browse the list of existing ideas. How many ideas have already been submitted? Do any of the ideas deal with fixing broken repositories?

**Task 3:** You have an idea for a new project. Submit an idea for a new project.

Your idea is for a screensaver to keep track of the weather outside. You hate going to lunch not knowing what the weather is like. Make up reasonable values for the prompts.

**Task 4:** After submitting, go look at the idea and write down its status.

**Task 5:** Go back into the idea and make a change to it.

Add a comment to the description so that the background color can be configurable.

**Task 6:** Log out when you are complete.

**Ambassador Test**

**Task 1:** Log in as an Ambassador. To login, use this information:

Username: Ambassador  
Password: pass

**Task 2:** How many projects are you currently assigned to?

**Task 3:** How many projects are assigned to UMKC?

**Task 4:** Update the Chatroom project with some notes that new functionality was added after the mid-semester review.

**Task 5:** What is the status of all projects assigned to your school?

**Task 6:** Log out of the system.

**Post-test satisfaction questionnaire**

How do you rate the application’s overall ease-of-use?

Very Somewhat Neutral Not Very Not at All

Easy to Use Easy to Use Easy to Use Easy to Use

5 4 3 2 1

Compared to other web applications you have used, how do you rate your overall experience with the application?

Very Somewhat Neutral Not Very Not at All

Enjoyable Enjoyable Enjoyable Enjoyable

5 4 3 2 1

Do you have any general comments or suggestions for improvement?

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